

PCIP Data per month - February 2024

No. of calls to the surgery	10970	
Number of calls answered in two mins*	0	*automated data retrieval not possible from our telephony software
Number of calls abandoned	4558	
Items issued via prescription	22351	
Referrals Made	464	
Fit Notes (Med3s) issued	184	
Administrative Comms. Issued (letters/emails)	1246	
Text messages sent and received	896	
Total digital requests submitted to the practice	1000	